

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES
			1   1

2. AMENDMENT/MODIFICATION NO A001	3. EFFECTIVE DATE 5-27-04	4. REQUISITION/PURCHASE REQ NO. 04-01323	5. PROJECT NO (If applicable)
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6. ISSUED BY CODE	7. ADMINISTERED BY (If other than Item 6) CODE
FAA, MIKE MONRONEY AERONAUTICAL CENTER CONTRACTING DIVISION AMQ-210 P O BOX 25082 OKLAHOMA CITY OK 73125-4932	FOR MORE INFORMATION CONTACT: Name: Phyllis Townsley Telephone No. (405) 954-7816

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)  All Offerors	<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO DTFAAC-04-R-01323
	9B. DATED (SEE ITEM 11) 5/10/04
	10A. MODIFICATION OF CONTRACT/ORDER NO
	10B. DATED (SEE ITEM 13)
CODE	FACILITY CODE

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning  copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter, provided each letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. ACCOUNTING AND APPROPRIATION DATA (If required)**

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

<input checked="" type="checkbox"/> A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14.
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
D. OTHER (Specify type of modification and authority)
E. <b>IMPORTANT:</b> Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return <input type="checkbox"/> copies to the issuing office.

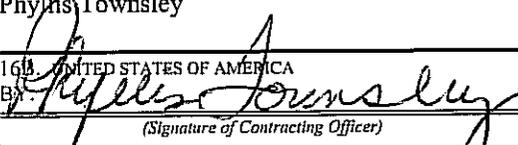
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
The SIR/RFO referenced in Item 9A above for Customer Service Desk for the MMAC is amended as follows: SIR/RFO, Page 54, L.2.(c) (4) has been changed to exclude graphics and tables from font requirements. Page 60, Provision L.8 has been changed to require 5 copies of the QCP. Two headings in the PWS were both number 5.2.6. Knowledge Management should be 5.2.6, Service Desk Software Administration should be 5.2.7, and Special Support should be 5.2.8 (revisions are on page 22 and 23 of PWS). A revised SIR/RFO and PWS is attached. Responses to questions received are attached.

**Reference Item 11 above. Acknowledge receipt of this amendment to:**

FAA, Customer Service Team (AMQ-140)  
Room 321, Multi-Purpose Building  
6500 South MacArthur Boulevard  
P. O. Box 25082  
Oklahoma City, OK 73125

(Note: For overnight mail the ZIP Code is 73169)

Except as provided herein, all terms and conditions of the document referenced in item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Phyllis Townsley
15B. CONTRACTOR/OFFEROR	16B. UNITED STATES OF AMERICA By: 
(Signature of person authorized to sign)	(Signature of Contracting Officer)
15C. DATE SIGNED	16C. DATE SIGNED 5/27/04